

# Free Professional Development

## Communicating Across Cultures Workshop

(Embed Culture into the Aged Care Quality Standards)

### Date

17 January 2023

### Time

9am to 12pm

### Venue

*Philip Street Communities  
and Families Precinct*

1 Pengelly Street,  
Gladstone West. 4680

### Register

By 13 January via  
Eventbrite

["Communicating Across  
Cultures Workshop -  
Gladstone"](#) >>

### Light refreshments provided

*Please advise of any dietary  
requirements when registering*



### Workshop Objectives:

- Explore how culture affects our perceptions and communication
- Identify your own cultural worldview to support effective interaction with clients and co-workers
- Discuss the impact of high and low context cultures on service delivery
- Discuss the benefits of working effectively with culturally and linguistically diverse (CALD) consumers

### Presented by:

**Anyuon Lai**

Multicultural Advisor

Multicultural Advisory Service (MAS) - ECCQ

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